

CASE STUDY: Mercy Health

FAST 5000SM

Real Customers, Real Results

It isn't just a machine; it's a full-service inventory control solution that's helped Mercy Health:

- **Reduce consumption** by controlling and tracking *who* uses *what*
- **Improve productivity** by providing 24/7 access to product at the point of use
- **Automate ordering** – The local Fastenal store receives an automated order when stock runs low, eliminating stock-outs and reducing P.O.s (Johnson Controls went from cutting P.O.'s daily to just once a month)
- **Know what you need to know about every transaction** – User-defined tracking options allow customers to track each transaction by group, job, and other meaningful criteria

...all for **No Capital Expense!**



"The Fastenal vending system has reduced the down time in man hours of time spent looking for items. The machines have also reduced our workers comp claims on not having the safety gear available."

- **Matthew Maloney, Supervisor of the Facility Services Dept, Mercy Health, Oklahoma City, OK**

Department Overview

Mercy Health Facility Services Department reviews productivity and purchases, performs maintenance work, building repair and equipment repair for a 285 bed hospital.

Challenges

Matthew Maloney, Supervisor of the Facility Services Department, needed a way to reduce the amount of time his employees were traveling to supply stores for spot buys. These purchases increased paperwork and wasted man hours. He also needed a way to track which employees were using and requesting proper safety gear for the jobs they performed. Employee lawsuits would cost Mercy Health up to \$50,000, if they couldn't prove that

The FAST 5000SM Solution & Results

After an inventory analysis, Fastenal and Mercy decided to place a FAST 5000 and two lockers in their facility. The FAST 5000 vends everyday consumables like; safety glasses, gloves, super glue, and Loctite. The lockers are used for check-in/check-out items and larger items that do not fit in the FAST 5000 like; power strips, extension cords, and ball valves. Some of the key benefits that Mercy Health enjoyed about our program are:

- Access is controlled by Mercy employee badge
- Real-time online reporting available 24/7 by authorized personnel
- Automated ordering and replenishment by Fastenal. A Fastenal representative comes by Mercy Health once a week.
- Ability to provide a safer workplace
- Reduce consumption – employees are more aware of the products they are vending and aren't just grabbing items
- Improved Productivity – employees are no longer running all over town to find the items they need to do their job.
- Ability to know who has the proper PPE gear to do the job. Also gives the employees the ability to get their own PPE gear 24/7.

FASTENAL[®]

Calculate your potential savings by searching for "FAST 5000" at fastenal.com. Contact your local store to learn more.

Growth Through Customer Service